Policy Conditions & Privileges within referred to Reliance Life Insurance Company Ltd (hereinafter called “RLIC”) having received the Proposer’s application and the proposal form and the Life Assured named in the Schedule and the said Proposal and Declaration with the statements contained and referred to therein have been agreed to by the said Proposer and the Life Assured by the RLIC according to the provisions of the Reliance Life Insurance Classic Plan - Limited Premium, policy agree in consideration of and subject to the due receipt of subsequent installments of premiums as set out in the Schedule to pay Benefits at the office of RLIC where this policy is serviced by its Office or agent as decided, to the person or persons to whom the same is payable in terms of the said Schedule, on proof of the satisfaction of RLIC of the Benefits having become payable as set out in the Schedule. Nothing in the title of the said person or persons claiming payment.

1. General Description: This policy is a unit linked, non-participating life insurance plan where the policyholder pays the premium for the policy paying term chosen at inception. The premiums, net of premium allocation charges are invested in eight funds option chosen. The units are allocated depending on the terms and conditions in this Policy Document and that the Policy Schedule (hereinafter referred to as Schedule) and every endorsement placed on the Policy by RLIC when deemed proper.

2. Free Look: In the event the Policyholder disagrees with any of the terms and conditions of the policy, he may return the policy to the Company within 15 days of its receipt for cancellation, stating his/her objections in writing in which case the company shall refund an amount equal to the non allocated premium plus the charges levied by Cancellation of units plus fund value as on the date of cancellation, less the proportionate premium for the period the company has been in risk and expenses incurred by the company on medical examination, if any, and stamp duty charges.

3. Death Benefit: On death of the life assured provided the policy is in full force on the date of death benefit will be as follows:

The Sum Assured under the base plan and Top ups (if any) plus fund value under base plan and top-ups (if any) as of the date of death shall be paid to the nominee. At any point of time, the base policy will continue to participate in the performance of fund. Mortality charges will be deducted from the fund value on the date of death of the life assured.

4. Maturity Benefits: The Fund Value relating to the base plan and top-ups (if any), if any less the loan outstanding (if any) and loan interest on loan outstanding will be paid to the nominee.

5. Rider Benefits:

6. Surrender Benefit: The Surrender Value under the base plan and top-up shall be surrender value less discontinuance charge, if any. Surrender value under the base plan is acquired immediately on payment of the base premium. However you can surrender the top-up premium only after completion of five years from the date of payment of each top-up.

7. Partial Withdrawals:

8. Premium:

9. Grace Period for payment of due premium(s)

10. Discontinued policy fund

11. Revival of the policy

12. Rider Benefits

13. Rider Premium: The rider benefit will be available during the premium payment term of the base plan only, on payment of additional premium over and above the base premium provided on riders (entry age, policy term, sum assured) are satisfied. These rider benefits can be selected on commencement of the policy or on any policy anniversary during the premium payment term. The Sum assured under the rider cannot be more than the sum assured under the base plan. The sum of rider premium should not exceed 30% of the premium paid under Base plan. Premium Redirection: The policyholder may instruct us in writing to redirect all the future premiums under a policy in an alternative proportion to the various unit funds available. Redirection will not affect the allocation of premium.

9. Grace Period for payment of due premium(s)

9.1 There is a grace period of 30 days from the due date for payment of limited premiums. In case of monthly mode, the grace period is of 15 days. During the grace period the policy shall continue to remain in force along with all benefits under this policy.

9.2 Discontinuance of premium: If due premiums are not paid within the grace period, a revival notice will be sent to the policyholder within fifteen days from the date of expiry of the grace period. The policyholder shall be entitled to revive the policy or to withdraw completely from the policy without any interest and without any rider benefit ceases. The policyholder has to exercise any one of the options within 30 days from the date of receipt of the notice. During this period the insurance benefits under the base plan shall remain intact. However the rider benefit ceases immediately. The policy will participate in the performance of fund. Mortality charges will be deducted from the fund value by cancellation of units. The fund management charge will be priced in the unit value.

9.3 Revival of the policy: The policyholder may revive a policy by payment of the due premium(s) at any time within a period of 30 days from the date of receipt of the revival notice but before the maturity date of the policy. If the base plan is revived, the riders can be revived by paying the arrears of premiums with interest at the prevailing rate of interest as defined in the Schedule. The current rate of interest is 9.0% p.a. The revival of the policy, including rider (if any) shall be subject to satisfactory medical and financial underwriting.

9.4 Withdrawal of Policy: In the event the policyholder chooses to withdraw the policy or does not exercise any option to revive the policy within the 30 days notice period, then the policy treatment would vary depending on the number of completed policy years which is as follows:

9.4.1 Within five years of policy inception: On discontinuance of premium, the policy will be put on the Discontinued Policy Fund. The income earned on the fund shall be apportioned to the insurance cover and rider benefit. The policy will participate in the performance of fund. Mortality charges will be deducted from the fund value by cancellation of units. The fund management charge will be priced in the unit value.

9.4.2After five years of policy inception: On discontinuance of premium, the fund value under the base plan (including top-ups) will be transferred to the Discontinued Policy Fund. The minimum investment return on the discontinued policy fund will be declared by the IRDA to time to time. Currently the minimum investment return under the Discontinued Policy Fund is 3.50% p.a. compounding annually.
11. Requirements for maturity claims and death claims

In the event of a claim for Maturity Benefit or Death Benefit arising under this Policy, the Person to whom Benefits payable shall endeavor to intimate to the Company in writing of the claim and provide the following documents to the Company within 60 days of the claim arising, to enable the Company to process the claim:

11.1 In case of claim for Maturity Benefit

List of documents required

11.1.1 Policy document, in original; and
11.1.2 Discharge Form
11.1.3 KYC documents of the claimant as per AML Guidelines. (Address Proof & Identity Proof)
11.1.4 ECS Mandate form/ Cancelled cheque leaf/ Self attested passbook copy of the claimant
11.1.5 Any other document as may be required.
11.2 In case of Claim for Death Benefit arising out of accidents or unnatural deaths
11.2.1 Policy document, in original;
11.2.2 Death Certificate, in original;
11.2.3 Copies of the First Information Report and the Final Investigation Report thereafter, duly attested by the concerned police officials;
11.2.4 Copy of post-mortem report duly attested by the concerned officials.
11.2.5 Claim Form (A) to be filled in by the nominee.
11.2.6 Claim Form (B) to be filled in by the last treating Doctor.
11.2.7 KYC documents of the claimant as per AML Guidelines. (Address Proof & Identity Proof)
11.2.8 ECS Mandate form/ Cancelled cheque leaf/ Self attested passbook copy of the claimant
11.2.9 Any other document as may be required.
11.3 In case of claim for Death Benefit arising other than out of accidents or unnatural deaths
11.3.1 Policy document in original;
11.3.2 Death Certificate, in original, issued by the competent authority; and
11.3.3 Hospitalization documents (discharge summary along with all investigation reports) if Life Assured has taken treatment for illness leading to his death.
11.3.4 Claim Form (A) to be filled in by the nominee.
11.3.5 Claim Form (B) to be filled in by the last treating Doctor.
11.3.6 KYC documents of the claimant as per AML Guidelines. (Address Proof & Identity Proof)
11.3.7 ECS Mandate form/ Cancelled cheque leaf/ Self attested passbook copy of the claimant
11.3.8 Any other document as may be required.
11.4 Notwithstanding anything contained in Clause 11 above, depending upon the cause or nature of the claim, the Company reserves the right to call for other and/or additional documents or information, including documents/information concerning the title of the person claiming Benefits under this Policy, to the satisfaction of the Company, for processing of the claim.

12. The value of a policyholder’s fund:

12.1 Policyholder’s fund value at any time is the total number of units allocated to the contract at that time, multiplied by the applicable NAV per unit (unit price). If a policyholder holds units in more than one unit linked fund, then the value of the fund for that policyholder is the total value across all unit linked funds. Note that fund values include top-up premium(s) related funds as well.
12.2 Unit Value means the interest of the Policyholder in a Fund, which consists of each unit representing one undivided share in the assets of the relevant Fund;
12.3 Unit Value shall mean the value of the Units calculated in accordance with the following formula

\[
\text{Unit Value} = \text{Net Asset Value} \times \text{Market Value of investment held by the fund plus the value of current assets less the value of current liabilities and provisions, if any.}
\]

13. Fund Options: The Policy offers to the policyholder eight Fund Options namely Life Equity Fund 3, Life Corporate Bond Fund 1, Life Money Market Fund 1, Life Gilt Fund 1, Life Infrastructure Fund 2, Life Energy Fund 2, Life Midcap Fund 2 and Life Pure Equity Fund 2 on commencement of the policy. Investments in the Fund Option(s) shall be made in the manner as specified by the Policyholder.

An additional Fund Option namely Life Balanced Fund 1, is available only pursuant to the exercise of the Settlement Option.

For the polices where the premiums are discontinued, the fund value will be moved to Discontinued Policy Fund.
Discontinued Policy Fund: For the policies where the premiums are discontinued, the fund value will be moved to Discontinued Policy Fund. The minimum investment return under the discontinued policy fund will be declared by the IRDA from time to time. Currently the minimum investment return under the discontinued policy fund is 3.50% p.a compounding annually.

<table>
<thead>
<tr>
<th>Fund Name</th>
<th>Investment Objectives</th>
<th>Asset Category</th>
<th>Asset Allocation Range (%)</th>
<th>Target (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Life Pure Equity Fund 2</td>
<td>The investment objective of the Pure Equity Fund is to provide policyholders high real rate of return in the long term while maintaining exposure to equity investments, while recognizing that there is significant probability of negative returns in the short term. Risk appetite is high.</td>
<td>Equities in sectors other than banks and non-banking financial companies, breweries, distilleries, alcohol based chemicals, cigarettes, tobacco, entertainment, leisure, luxury and horticulture.</td>
<td>60 - 100</td>
<td>100</td>
</tr>
<tr>
<td>For Settlement Option: Life</td>
<td>The investment objective of the fund is to provide investment returns that exceed the rate of inflation in the long term while maintaining low probability of negative returns in the short term. Risk appetite is low to moderate.</td>
<td>Money market instruments including liquid mutual funds and bank deposits.</td>
<td>0 - 40</td>
<td>0</td>
</tr>
<tr>
<td>Balanced Fund 1</td>
<td></td>
<td>Debt Securities such as gilts, corporate debt excluding Money market instruments.</td>
<td>0 - 100</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Equities</td>
<td>0 - 20</td>
<td>20</td>
</tr>
</tbody>
</table>

Note: Mutual Fund investment categorised as ‘approved investment’, not to exceed 3% of the fund and MFs categorised as ‘other investments’ shall not exceed 12.5% of the fund.

With in a fund, if the target investment in one asset class is less than 100%, the remaining balance would be invested in the other asset classes mentioned under a fund.

Whilst every attempt would be made to attain target levels prescribed above, it may not be possible to maintain the prescribed `target’ at all times owing to market volatility, availability of market volumes and other related factors. The `target’ may be attained on a “best effort” basis. However, the asset allocation will always fall within the asset allocation range mentioned in respect of each fund.

13.1 Valuation Date: The Valuation Date shall be the date on which NAV per unit for each Fund Option is determined by the Company. The NAV per unit price (unit price) is determined on a daily basis subject to the conditions.

13.2 Switching: The Policyholder shall have the flexibility to alter the allocation of his/her investments among the funds offered in order to suit his/her changing investment needs by easily switching between the funds. At any time during the policy term, the policyholder may instruct the Company, in writing, to switch some or all of the units from one unit linked fund to another. The Company will give effect to this switch by cancelling units in the old fund and allocating units in the new fund. In respect of switching requisition received up to 3.00 p.m. by the company, the closing unit price of the day shall be applicable. In respect of switching requisition received after 3.00 p.m. by the company, the closing unit price of the next business day shall be applicable. Unused free switches cannot be carried forward to a following year.

13.3 Closing or Discontinuance of Fund Option: The Company may, at its discretion, with the approval of the Regulatory Authority, close or discontinue any Fund Option on the happening of an event, which, in the opinion of the Company, requires the Fund Option to be closed or discontinued. In the event the Company decides to close or discontinue any Fund Option, the Company shall give at least three months prior written notice to Policyholder. In such an event, if the Policyholder does not switch the Units to another available Fund Option prior to the expiry of the aforesaid notice period, the Companys may, at its discretion, at any time thereafter, switch the Units to another Fund Option(s) available on offer under the plan. The Company’s decision in selecting the Fund Option(s) shall be final and binding. In such an event, the Company shall not levy any penalty or Switching Charges for such switch to another Fund Option(s).

13.4 Risk Factors: This Policy is issued on the express understanding that the investments are subject to the following risks among others and the Policyholder has opted for this Policy with full knowledge of such risks.

13.4.1 Unit Linked Life Insurance products are different from the traditional insurance products and are subject to the following risk factors.

13.4.2 The premium paid in unit linked insurance policies are subject to investment risks associated with capital markets and NAV per unit price may go up or down based on the performance of the fund and factors influencing the capital markets and the policyholder is responsible for his/her decisions.

13.4.3 “Reliance Life Insurance Company Limited” is the name of the Company and “Reliance Life Insurance Classic Plan-Limited Premium” is only the name of the policy and does not in any way indicate the quality of the policy, its future prospects or returns.

13.4.4 The names of the Fund Option(s) do not in any manner indicate the quality of the Fund Option(s) or their future prospects or returns.

13.4.5 Investments in Units are subject to market and other risks. Investment risk in investment portfolio is borne by the Policyholder. There is no assurance that the objectives of the Fund Option(s) shall be achieved.

13.4.6 NAV per unit (Unit Price) may fluctuate depending on factors and forces affecting the capital markets and the level of interest rates prevailing in the market.

13.4.7 Past performance of the Fund Options is not indicative of future performance of any of those Funds.

13.4.8 All Benefits payable under this Policy are subject to tax laws and other fiscal enactments in effect from time to time. The policyholder is recommended to consult his/her tax advisor.

13.4.9 The Company reserves the right to suspend the Allocation, reallocation, cancellation of Units under extraordinary circumstances such as (i) extreme volatility of assets, extended suspension of trading on stock exchange, natural calamities, riots and other similar events or force majeure circumstances.

14. Units

14.1 Factors determining allocation: Units are allocated under the policy depending on the amount of premium paid, the allocation rate and the prevailing price of each unit.

14.2 Creation of Units: Where Limited Premiums and Top-up premiums are received and accepted at the Company’s Office on a Business day, the number of Units to be created shall be computed using the Unit Value as determined on the Valuation Date.

14.3 Allocation:

14.3.1 The Company applies premiums to allocate units in the various fund options by the policyholder. The allotment of units to the policyholders will be done after the receipt of premium proceeds as stated below:

14.3.2 In case of New Business, units shall only be allocated on the day the proposal is completed and results into a policy by a policy application of money premium.

14.3.3 In the case of renewal premiums, the premium will be adjusted on the due date, whether or not it has been received in advance. (This assumes that the full stipulated premium is received on the due date.) Renewal premiums received in advance will be kept in the deposit account and will not earn any returns until the renewal premium due date on which the same will be applied to the unit fund.

14.3.4 In respect of premiums received up to 3.00 p.m. by the company along with a local cheque or a demand draft payable at par at the place where the premium is received, the closing NAV per unit (unit price) of the day on which the premium is received shall be applicable.

14.3.5 In respect of premiums received after 3.00 p.m. by the company along with a local cheque or a demand draft payable at par at the place where the premium is received, the closing NAV per unit (unit price) of the next business day shall be applicable.

14.3.6 In respect of premiums received with outstation cheques or demand drafts at the place where the premium is received, the closing NAV per unit (unit price) of the day on which cheques / demand draft is realised shall be applicable.

14.4 Redemptions:

14.4.1 In respect of valid applications received (e.g. death claim, maturity, surrender, Partial Withdrawals, etc.) up to 3.00 p.m. by the insurer, the same day’s closing NAV per unit (unit price) shall be applicable.

14.4.2 In respect of valid applications received (e.g. death claim, surrender, partial withdrawals etc.) after 3.00 p.m. by the insurer, the closing NAV per unit (unit price) of the next business day shall be applicable.

14.4.3 The NAV per unit (unit price) for each segregated fund provided under this Plan shall be available to the public in the print media on a daily basis. The NAV per unit (unit price) will also be displayed in the web portal of the company.
14.8.4

functioning; existing unit holders of the fund; Investment fund are not reasonable or would not reasonably be practicable otherwise than for ordinary holidays; valuation for a substantial portion of the assets of the Fund Option are closed until normality returns. Examples of such circumstances are:

- uncertain. In such circumstances the Company may defer valuation of assets in extreme circumstances, where the value of the assets may be too uncertain. In such circumstances the Company may defer valuation of assets until normality returns. Examples of such circumstances are:

14.8.3.1 When one or more stocks exchanges which provide a basis for valuation of a substantial portion of the assets of the Fund Option are closed other than for ordinary holidays;

14.8.3.2 When, as a result of political, economic, monetary or any circumstances out of the Company’s control, the disposal of the assets of the investment fund are not reasonably or would not reasonably be practicable without being detrimental to the interests of the remaining unit holders;

14.8.3.3 During periods of extreme volatility of markets during which surrenders and switches would, in our opinion, be detrimental to the interests of the existing unit holders of the fund;

14.8.3.4 In the case of natural calamities, strikes, war, civil unrest, riots and bandit;

14.8.3.5 In the event of any force majeure or disaster that affects our normal functioning;

14.8.3.6 If so directed by the Regulatory Authority.

14.8.4 Delaying encashment: The Company may delay encashing units from a fund if the necessary funds are required to maintain the minimum proportion of units held by the fund and unit holders remaining in, and unit holders leaving a fund. Where this applies, we may delay encashing all or part of the funds for up to 30 days. If we delay the encashment, we will use the per unit price (NAV) that apply on the day on which the encashment actually takes place.

15. Option available under the Plan

15.1 Exchange option: This option is available for existing policyholders of Reliance Life Insurance Classic Plan-Limited Premium after completion of five policy years from the date of commencement. Under this option, the policy holder can transfer policy benefits (surrender, maturity, etc) to another plan wherein exchange option is available. This option must be exercised at least 30 days before the receipt of benefit under the policy. The terms and conditions as specified in the opted policy document would apply to the policy holder opting for the 'Exchange Option'.

If a policyholder is opting for Reliance Life Insurance Classic Plan-Limited Premium under exchange option, the allocation charge in year of exchange will be reduced. The reduced initial allocation charge applicable in the year of exchange is 3.25%. The allocation charges would apply to the balance of the policy term as per the allocation charge table. If the exchange option is used to pay top-ups in the Reliance Life Insurance Classic Plan-Limited Premium, the allocation charge in the year exchange will be 1% of the top up amount.

15.2 Settlement Option: The policyholder has the option to take the maturity proceeds in periodic instalments within a maximum of 5 years from the date of maturity. The policyholder has to give a notice to the insurer at least 30 days before maturity. The periodic instalments could be in any form including lump sum or infrequent withdrawals as requested by the policyholder. During the settlement period, there will be no life cover. The policy will participate in the performance of the unit fund. There will be no deductions towards mortality charges. The Company will however continue to deduct administration charges by cancellation of units. The fund management charge will be priced in the unit value. In the event of death of the insured during settlement period the fund value as on the date of intimation of death at the office will be paid to the nominee. During the settlement period, the investments made in the unit funds are subject to investment risks associated with capital markets and the NAV’s of the unit may go up or down based on the performance of the fund and the factors influencing the capital market. The investment risk during the settlement period will be borne by the policyholder. If settlement option is availed, then on maturity of the policy, the natural balance would be automatically moved into Life Balanced Fund 1, the only fund option available during the settlement period.

15.3 Systematic Transfer Plan (STP): STP helps in mitigating the risk arising from market volatility in equity markets by averaging out your cost of purchase of units. STP allows policy holder to invest the portion of premium or top-up premium(s) meant for Life Equity Fund 3 initially into Life Money Market Fund 1 and then systematically transfer (i.e. automatically switch) every week (not less than 1/4 part of the amount initially invested) into Life Equity Fund 3 option. On the date of realization of the installment premium cheque, units will be allocated in the Life Money Market Fund 1 for the portion of premium meant for Life Equity Fund 3. On each of the next four Systematic Transfer dates (7th, 14th, 21st & 28th of every month) one-fourth of the STP units will be transferred to the equity fund automatically. The selection or de selection of STP can take place only on the policy anniversary. There are no charges for cancellations of STP option. No further switches are allowed during STP period in respect of the fund amount under STP option. Once STP option is selected it can’t be cancelled in respect of the amount already.

16. Charges:

16.1 Mortality Charge will be deducted from the fund value under base plan and fund value under the top-up premium(s). The mortality charges will vary depending on the amount of life insurance cover, attained age of assured. Occupation of the life assured & health of the life assured. The mortality charges will be deducted by cancellation of units at the prevailing NAV per unit (unit price) on a monthly basis at the beginning of each policy month using 1/12th of the mortality rates.

The standard mortality charges per annum under this policy per ₹ 1000/- sum assured are as below. Mortality charge will be different for sub standard lives.

<table>
<thead>
<tr>
<th>Age last birthday</th>
<th>Mortality charge per 1000 Sum Assured</th>
<th>Age last birthday</th>
<th>Mortality charge per 1000 Sum Assured</th>
</tr>
</thead>
<tbody>
<tr>
<td>7</td>
<td>0.48</td>
<td>42</td>
<td>3.01</td>
</tr>
<tr>
<td>8</td>
<td>0.48</td>
<td>43</td>
<td>3.26</td>
</tr>
<tr>
<td>9</td>
<td>0.47</td>
<td>44</td>
<td>3.57</td>
</tr>
<tr>
<td>10</td>
<td>0.50</td>
<td>45</td>
<td>3.93</td>
</tr>
<tr>
<td>11</td>
<td>0.50</td>
<td>46</td>
<td>4.33</td>
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<td>12</td>
<td>0.71</td>
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<td>13</td>
<td>0.62</td>
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<td>50</td>
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<td>16</td>
<td>1.02</td>
<td>51</td>
<td>7.36</td>
</tr>
<tr>
<td>17</td>
<td>1.08</td>
<td>52</td>
<td>8.16</td>
</tr>
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<td>18</td>
<td>1.18</td>
<td>53</td>
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<td>54</td>
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<td>21</td>
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<td>56</td>
<td>11.64</td>
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<td>1.29</td>
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<td>24</td>
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<td>25</td>
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<td>2.58</td>
<td>75</td>
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<tr>
<td>41</td>
<td>2.80</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

16.2 Premium allocation charge is deducted from the installment premiums as they are paid each time. This charge is deducted from the premium before allocating i.e. investing the balance to your unit account. The allocation charges in respect of limited premium payment policies are stated below:

<table>
<thead>
<tr>
<th>Policy Year</th>
<th>Allocation charge as % of the annualised premium</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 year</td>
<td>8.25%</td>
</tr>
<tr>
<td>2nd year to 10th year</td>
<td>5.50%</td>
</tr>
<tr>
<td>11th year onwards</td>
<td>3.00%</td>
</tr>
</tbody>
</table>

The allocation charge under the top up will be 2% of the Top Up amount.

16.3 Fund Management Charge (FMC) will be priced in the NAV per unit (unit price) of each Fund on a daily basis.

<table>
<thead>
<tr>
<th>Fund Name</th>
<th>Segregated Fund Identification Number (SFIN)</th>
<th>Fund Management Charge (annual rate)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Life Corporate Bond Fund 1</td>
<td>(SFIN: ULIF02310/06/08LCORPONDBOND01121)</td>
<td>1.25%</td>
</tr>
<tr>
<td>Life Gilt Fund 1</td>
<td>(SFIN: ULIF02610/06/08GLITFUND01121)</td>
<td>1.25%</td>
</tr>
<tr>
<td>Life Infrastructure Fund 2</td>
<td>(SFIN: ULIF04401/01/10LIFINFRAST02121)</td>
<td>1.35%</td>
</tr>
</tbody>
</table>
16.4 Policy Administration Charge: The policy administration charge is not applicable under this plan during the policy term. But if, after maturity of the policy, settlement option is selected, policy administration charge of `40 per month will be deducted for availing settlement option. The monthly policy administration charge will be deducted by cancelling units at the prevailing NAV per unit (unit price) in advance at the beginning of the month.

16.5 Partial Withdrawal charge: On every partial withdrawal, a Partial withdrawal charge of `50 will be levied from the policy fund.

16.6 Discontinuance Charge: The discontinuance charge under the limited premium charge plan is as given below:

<table>
<thead>
<tr>
<th>The policy year during which the premium is chargeable</th>
<th>Discontinuance charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Lower of 6% of (Annualised premium or Fund value), subject to a maximum of Rs.6,000</td>
</tr>
<tr>
<td>2</td>
<td>Lower of 4% of (Annualised premium or Fund value), subject to a maximum of Rs.5,000</td>
</tr>
<tr>
<td>3</td>
<td>Lower of 3% of (Annualised premium or Fund value), subject to a maximum of Rs.4,000</td>
</tr>
<tr>
<td>4</td>
<td>Lower of 2% of (Annualised premium or Fund value), subject to a maximum of Rs.2,000</td>
</tr>
<tr>
<td>and above</td>
<td>Nil</td>
</tr>
</tbody>
</table>

There are no discontinuance charges under top up premiums.

16.7 Service Tax: The service tax will be levied on Allocation charge, Mortality charge, Fund Management Charges, Policy administration charge, Switching charge, Miscellaneous charges on STP option and rider premiums. The level and amount of this charge will be as declared by the Government from time to time. The current rate of service tax is 10.30% (Service tax of 10% along with education cess of 3%). The current rate of service tax on Fund management charge is applied on actual fund management charge or the maximum of fund management charge fixed by the IRDA whichever is higher. The Service Tax charge on Fund Management Charge will be priced in the relevant NAV per unit (unit price) of each Fund on a daily basis. The Service Tax charge on Policy administration charge, Mortality charge Switching charge and Miscellaneous charges on STP option will be recovered by cancellation of units at the prevailing NAV per unit (unit price). Service tax will also be applicable for rider premium and has to be paid along with the rider premium. The Service Tax charge on allocation charge will be deducted from the premium along with the allocation charge.

16.8 Switching charge: There are 52 free switches during any policy year. Subsequent switches if any will have a fixed charge of Rs 100 per switch. Switching charge will be recovered by cancellation of units at the prevailing unit price. Unused free switches cannot be carried over to the next policy year.

16.9 Miscellaneous Charge (Charge for Systematic Transfer Plan (STP) Option): There is no charge, the first time Systematic Transfer Plan Option is effected for limited premium payment mode as well as top-ups. Subsequently, a fixed charge of Rs.100 will be levied every time the Systematic Transfer Plan Option is selected. The selection or de selection of STP can take place only on the policy anniversary. There are no charges for cancellations of STP option. Charge for Systematic Transfer Plan (STP) option will be recovered by the cancellation of units at the prevailing unit value.

16.8 Charges Levied by the Government in Future: In future the Company may decide to pass on any additional charges levied by the governmental or any statutory authority to the policyholder. Whenever the company decides to pass on additional charges to the policy holder, the method of collection of these charges shall be informed to them.

17. Revision of charges: The revision in charges as mentioned above (except service tax charge including education cess) shall take place only after obtaining specific approval of the Regulatory Authority. A notice of three months shall be given to the policyholders before any increase in the charges. The service tax charge (including education cess) shall be revised as and when notified by the Government. If the policyholder does not agree with the modified charges, they shall be allowed to withdraw the units in the plans at the then prevailing unit value as per IRDA Regulation on Discontinuance of Premium and terminate the policy. The Company reserves the right to charge the Fund Management charge. However, the maximum FMC on any fund shall be up to 1.35% p.a. The policy administration charge is subject to revision at any time but shall not exceed Rs. 80 per month per policy. The premium rates for Bellance New Major Surgical Benefit Rider and the charge for selecting STP option are subject to revision at any time but will not exceed Rs. 500. The, premium allocation charges, discontinuance charge and mortality charges, are guaranteed for the term of the policy. The premium rates for Bellance New Major Surgical Benefit Rider and Reliance Life Insurance Benefit Rider and Family Income Benefit Rider and Reliance Accidental Death and Total and Permanent Disability Rider (if, opted) is guaranteed for the term of the rider policy. The premium rates for Bellance New Major Surgical Benefit Rider and Reliance New Critical Conditions (25) Rider (if opted), once applied on any policy, shall be guaranteed for the first three years of the policy. After three years, the Company may change the premium rates with three months prior notice subject to the IRDA approval. Such revised rates would be effective on all in-force policies and new policies sold.

18. Age Proof: The age of the Life Assured has been admitted at the basis of the nomination made by the Policy holder. If the Nominee is a minor, the Policy holder may, at any time during the policy term, make a nomination for a permanent rider premium. The premium paid under the rider premium is subject to the minimum rider premium rates with three months prior notice subject to the IRDA approval. If the premium paid under the rider premium is less than the minimum rider premium rates, the rider premium will not be allowed to withdraw the plan under the rider premium.

19. Nomination: The life assured, where he is the Policyholder, may, at any time during the policy term, make a nomination for a permanent rider premium. The premium paid under the rider premium is subject to the minimum rider premium rates with three months prior notice subject to the IRDA approval. If the premium paid under the rider premium is less than the minimum rider premium rates, the rider premium will not be allowed to withdraw the plan under the rider premium.

20. Assignment: An assignment of the Policy may be made by an endorsement upon the Policy itself or by a separate instrument signed in either case by the assignee or by the Policy holder. The assignment is not effective unless the assignments is properly acknowledged in writing. Assignment of nominal, which may be effected before the termination of the Policy shall also be communicated to the Company. In registering an assignment, the Company does not accept any responsibility or express any opinion as to its validity or legal effect.

21. Suicide: If the life insured, whether sane or insane, commits suicide within 12 months from the date of commencement of this policy or the date of any revival of the policy the company will limit the death benefit to the Policy holder's Fund Value and will not pay any insured benefit.

22. Loans: Loan will be available under the base plan after completion of two policy anniversaries provided the policy is in force. The total loan that can be availed at any point of time during the policy term shall not exceed 40% of the surrender value. Interest on the loan will be charged at 12% per annum. If at anytime during the policy term, the current rate of interest on policy loan is 9% p.a. Before payment of any benefit (death/ maturity/ surrender, etc) to the policyholder, the outstanding loan plus the interest on outstanding loan will be recovered first and the balance if any will be paid to the policyholder.

23. Foreclosure of Policies in force: For the policies in force, in any during the tenure of the policy but after five policy anniversaries, the fund value is less than the charges for the next month, the policy will be foreclosed by paying the fund value at the prevailing NAV per unit (unit price).

24. Foreclosure of policies with loan: If at anytime during the policy term, the outstanding loan and interest thereon exceeds 90% of the surrender value of the policy, the policy will be foreclosed by paying the surrender value after deduction of the outstanding loan and interest.

25. Forfeiture: In issuing this Policy, the Company has relied on, and may rely on, accuracy and completeness of the information provided by the Proposer/Life Assured and any other declarations or statements made or made hereunder. In issuing this Policy, the Company does not accept any responsibility or express any opinion as to its validity or legal effect.

26. Limitation of Liability: The maximum liability of the Company under this Policy shall not, in any circumstances, exceed the aggregate amount of the relevant Benefits payable hereunder.
29. Governing Law and Jurisdiction: This Policy shall be governed by and interpreted in accordance with the laws of India. All actions, suits and proceedings under this Policy shall be subject to the exclusive jurisdiction of the courts of law within whose territorial jurisdiction the registered office of the Company is situated.

30. Notice by the Company under the Policy: Any of the notices required to be issued in terms of this Policy may be issued, either by issuing individual notices to the Policyholder, including by electronic mail and/or facsimile, or by issuing a general notice, including by publishing such notices in newspapers and/or on the Company’s website.

30.1 In case of Proposer: As per the details specified by the Policyholder in the Proposal Form/Change of Address intimation submitted by him. Notice and instructions shall be deemed served Seven (7) days after posting or immediately upon receipt in case of hand delivery or e-mail.

30.2 In case of the Company: To - Reliance Life Customer Service Address: Reliance Life Insurance Company Limited, H Bolck, 1st Floor, Dhirubhai Ambani Knowledge City, Navi Mumbai, Maharashtra 400710, India. Reliance Life representatives may be contacted between 10am-5pm, Monday to Friday on Customer Care number 1800 3000 8181 (Toll free) or 3033 8181 (local call charges apply).

Email: rife.customerservice@relianceada.com

Note: In case you have any complaint/grievance, you may approach the Grievance Redressal / Ombudsman (as per the areas of jurisdiction) whose address is as under:

31. Grievance Redressal:

Step 1: If you are dissatisfaction with any of our services, please feel free to contact us

Step 1.1 24 hours contact centre: 30338181 (Local call charges apply) & Tel: 300 08181 (Toll free).

Email: rife.customerservice@relianceada.com

OR

Step 1.2 Contact the Customer Service Executive at your nearest branch (this is a link for branch location details) of the Company

OR

Step 1.3 Write to Reliance Life Customer Care

Reliance Life Insurance Company Limited

H Bolck, 1st Floor, Dhirubhai Ambani Knowledge City

Navi Mumbai, Maharashtra 400710, India

If your complaint is unresolved for more than 10 days -

Step 2: Please contact our Branch Manager, who is also the Local Grievance Redressal Officer at your nearest branch.

If you are unhappy with the solution offered,

Step 3: Write to Head of New Business Initiatives and Customer Care at rife.headcustomercare@relianceada.com or at the address mentioned above.

If you are still not happy with the solution offered,

Step 4: Write to our Grievance Redressal Officer, - Chief Legal & Compliance Officer & Company Secretary at rife.gro@relianceada.com or at the address mentioned above.

32. Procedure for filing complaint with Ombudsman: The insurance Ombudsman may receive and consider any complaints under Rule 12 & 13 of the Redressal of Public Grievance Rules, 1998, which relates to any partial or total repudiation of claims by RLIC, any dispute in regard to premium paid or payable in terms of the policy, any dispute on the legal construction of the policies insofar as such disputes relates to claims, delay in settlement of claim, and non-issue of any insurance document to customers after receipt of premium.

On the above grounds, any person may himself or through his legal representative may make a complaint in writing to the insurance Ombudsman within whose jurisdiction the RLIC branch is located. The complaint shall be in writing duly signed by the complainant or through his legal heirs and state clearly the name and address of the complainant, the name of the branch, the fact giving rise to complaint supported by documents, if any, the nature and extent of the loss caused to the complainant and the relief sought from the Ombudsman.

However as per Provision of Rule 13(3) of the Redressal of Public Grievance Rules, 1998 the complaint to the ombudsman can be made:

28.1 Only if the grievance has been rejected by the Grievance Redressal Machinery of the company.

28.2 The Complaint has been filed within one year from the date of rejection by the Company

28.3 If it is not simultaneously under any litigation

Office of the Ombudsman:

- **Chandigarh** (Punjab, Haryana, Himachal Pradesh, Jammu & Kashmir, UT of Chandigarh): S.C.O. No.101-103, 2nd Floor, Batra Building, Sector 17-D, Chandigarh-160 017. Tel: 0172-2706468 Fax: 0172-2708274, Email: ombchd@yahooin.com

- **Chennai** (Tamil Nadu, UT-Pondicherrry Town and Karaikal [which are part of UT of Pondicherry]): Shri. V. Ramasamy, Fatihma Akhtar Court, 4th Floor, 453 (old 312), Anna Salai, Teynampet, Chennai-600 018. Tel: 044-24336668 /5284, Fax: 044-24333664, Email: insombud@md4.vsnl.net.in

- **Delhi** (Delhi & Rajasthan): Shri. Surendra Pal Singh, 2/2 A, Universal Insurance Bldg., Assaf Ali Road, New Delhi-110 002. Tel: 011-23238633, Fax: 011-23238859, Email: iobdelraj@rediffmail.com

- **Guwahati** (Assam, Meghalaya, Manipur, Mizoram, Arunachal Pradesh, Nagaland and Tripura): Shri. D.C. Choudhury, Jeevan Nivesh, 5th Floor, Near Panbazar Overbridge, S.S. Road, Guwahati-781 001 (Assam). Tel: 0361-2312204/5, Fax: 0361-2732937, Email: ombudsmanmumbai@gmail.com

- **Hyderabad** (Andhra Pradesh, Karnataka and UT of Yaman - a part of the UT of Pondicherry): Shri. K. Chandrasah, 6-2-46, 1st Floor, Moin Court, A.C. Guards, Lakdi-Ka-Pool, Hyderabad-500 004. Tel: 040-65504123, Fax: 040-23376599, Email: insombudhyd@gmail.com

- **Kochi** (Kerala, UT of [a] Lakshadweep, [b] Malpe - a part of UT of Pondicherry): 2nd Floor, CC 27/2803, Pulilat Bldg., Opp. Cochin Shipyard, M.G. Road, Ernakulam-682 015. Tel: 0484-2385709, Fax: 0484-3596336, Email: iokochi@asianetindia.com

- **Kolkata** (West Bengal, Bihar, Jharkhand and UT of Andaman & Nicobar Islands, Sikkim): Ms. Manika Datta, North British Bldg., 29, N.S. Road, 4th Floor, Kolkata-700 001. Tel: 033-22134866, Fax: 033-22134868, Email: ombudsmankolkata@vsnl.net

- **Lucknow** (Uttar Pradesh and Uttaranchal): Shri G. B. Pandey, Jeevan Bhawan, Phase-2, 6th Floor, Nawal Kisore Road, Hazaratganj, Lucknow-226 001. Tel: 0522-2231331, Fax: 0522-2231310, Email: insombudmumb@rediffmail.com

- **Mumbai** (Maharashtra, Goa): Shri S Viswanathan, 3rd Floor, Jeevan Seva Anexe, S.V. Road, Santacruz (W), Mumbai-400 054. Tel: 022-26106928, Fax: 022-25106052, Email: ombudsmanmumbai@gmail.com

You are requested to examine this policy, and if any mistake be found therein, return it immediately for correction.

Policyholder’s attention is invited to Sections 41 and 45 of the Insurance Act, 1938, which are reproduced below for reference:

33. Section 41: Prohibition of Rebates-No person shall allow or offer to allow, either directly or indirectly, as an inducement to any person to take out or renew or continue an insurance in respect of any kind of risk relating to lives or property in India, any rebate of the whole or part of the commission payable or any rebate of the premium shown on the policy, nor shall any person taking out or renewing or continuing a policy accept any rebate, except such rebate as may be allowed in accordance with the published prospectuses or tables of the insurer: Provided that acceptance by an insurance agent of commission in connection with a policy of life insurance taken out by himself on his own life shall not be deemed to be acceptance of a rebate of premium within the meaning of this sub-section if at the time of such acceptance the insurance agent satisfies the prescribed conditions establishing that he is a bona fide insurance agent employed by the insurer.

Section 41 (2) Any person making default in complying with the provisions of this section shall be punishable with fine which may extend to five hundred rupees.

34. Section 45: Policy not to be called in question on ground of mis-statement after two years:

No policy of life insurance effected before the commencement of this Act shall, after the expiry of two years from the date of commencement of this Act and no policy of life insurance effected after the coming into force of this Act shall, after the expiry of two years from the date on which it was effected, be called in question by an insurer on the ground that a statement made in the proposal for insurance or in any report of a medical officer, or referee, or friend of the insured, or in any other document leading to the issue of the policy, was inaccurate or false, unless the insurer shows that such statement was on a material matter or suppressed facts which it was material to disclose and that it was fraudulently made by the policy-holder and that the policy-holder knew at the time of making it that the statement was false or that it suppressed facts which it was material to disclose:

PROVIDED that nothing in this section shall prevent the insurer from calling for proof of age at any time if he is entitled to do so, and no policy shall be deemed to be called in question merely because the terms of the policy are adjusted on subsequent proof that the age of the life insured was incorrectly stated in the proposal.
Frequently Asked Questions

A few things you always wanted to know, but didn’t know who to ask!

Q1. How do I request for a change in address?
Kindly intimate us of any change in your communication address by providing us a signed written address change request and a self attested copy of your valid address proof at any of our branch locations convenient to you. Correctly updated contact details (address, telephone number and/or mobile number) will ensure that you always receive all relevant communication from us pertaining to your policy.

Q2. How do I request for a change in name/surname?
In the event of correction of name/surname, we would require a standard age proof such as a certified extract of Birth Certificate, School/College Certificate, Passport, PAN Card or Employer Certificate where the name should be exactly as is required by you.
In the event of change of name (on marriage) of a female life, a photocopy of the Gazetted regarding the name change or Marriage Certificate where the old name and the new name has been clearly mentioned should be submitted.
Your original Policy Schedule should also be submitted along with the age proof which will help us re-send you a new Policy Schedule with the changed name/surname and avoid duplication.

Q3. Where do I pay my renewal premium?
You can pay your renewal premium at any Branch Office of the Company. Please refer our website for list of our branches.

Q4. Can I change modes of premium payment?
Yes, you can change your mode of premium payment on any Policy Anniversary.

Q5. What happens when a Policy is lost?
Loss of original Policy can be classified as under:

   a) Loss in transit: In case the Policy is dispatched (details of dispatch available in the Policy Tracking System (PTS)) but it has not been received by you, you would need to fill a specified format and submit the same. A fresh “Duplicate Policy” would be issued for your convenience.

   b) Lost by the Member: In the event you lose the Policy Document after receiving it then you must submit an Indemnity Bond, on a non-judicial stamp paper of appropriate value. A fresh “Duplicate Policy” would be issued.

Q6. How do I assign / nominate?
In the proposal stage, you could effect a nomination, by nominating someone in the proposal form provided you are also the Life Assured
Later, you could nominate someone by changing the existing nominee, by giving a written notice to the Company.
For assignment, the Life Assured needs to give a written notice to the Company. Upon receipt of this notice, the Company may ask for production of all original Documents for verification and satisfaction before recording the assignment. Both assignment and nomination will be confirmed by an endorsement on the Policy.

Q7. How do I claim a Maturity Benefit?
The Claims Department will send you an intimation letter along with a Discharge Form, nearly one month prior to Maturity Date, at your address of communication.
On completion of the Discharge Form you must send it back with original Policy Documents to the Claims Department.
A cheque will be dispatched to the address of communication as per our records, before the Maturity Date.

Q8. How does my Nominee claim a Death Benefit?
▶ Contact your Advisor/Sales Manager/nearest Branch OR you may directly contact our claims department at Reliance Life Insurance Company Limited, The Claims Department, 9th Floor, Building No. 2, R-Tech Park, Nirjon Compound, Next to Hub Mall, Behind I-Flex Building, Goregaon (East), Mumbai 400 063.
▶ Send a mail to the Claims Department at rlife.customerservice@relianceada.com or register at our website www.relianceada.com
Based on the intimation, the Claims Department will send you a list of forms or documents that need to be submitted.
On receipt of complete documents, we will let you know our decision.

Things to remember
Over and above keeping your original Policy Documents carefully, do adhere to the following:
▶ Keep a copy of your Policy Documents
▶ Ensure that your Nominee/ Assignee also has a copy of your Policy Documents
▶ Ensure that you have your Advisor’s contact details.

Reliance Life Insurance Company Limited (Reg. No 121)
Registered Office: H Block, 1st Floor, Dhirubhai Ambani Knowledge City, Navi Mumbai, Maharashtra 400 710, India
Corporate Office: 9th & 10th Floor, Bldg. No. 2, R-Tech Park, Nirjon Compound, Next to Hub Mall, Behind Oracle Bldg, Goregaon (East), Mumbai, Maharashtra 400063.
Customer Care Number: 1800 300 08181 & 3033 8181 ▶ Email: rlife.customerservice@relianceada.com ▶ Website: www.reliancerlife.com
▶ Income Tax Benefits under the income tax laws of 1961 are subject to amendments and interpretation ▶ Kindly consult a tax expert
▶ Kindly review the offer documents carefully before investing ▶ Conditions apply ▶ Insurance is the subject matter of the solicitation.
Reliance Life Insurance Classic Plan - Limited Premium

Build your future with the dual benefit of protection and returns

UNDER THIS PLAN THE INVESTMENT RISK IN THE INVESTMENT PORTFOLIO IS BORNE BY THE POLICYHOLDER.

Plan Early - Invest Now
Reliance Life Insurance Classic Plan-Limited Premium works well for people in every stage of life, from young investors to retirees...

Invest Now - Invest Smart
Reliance Life Insurance Classic Plan-Limited Premium helps you plan your finances wisely, cover the risk arising due to loss of life and assumes all the flexibilities required in a financial product.

How does the Reliance Life insurance Classic Plan - Limited Premium work?
As a customer you have the liberty to choose between eight fund options. The premium contributions you make, net of Premium Allocation Charges are invested in funds of your choice. The units are allocated depending on the price of units for the funds. The Fund Value is the total value of units that you hold across all the unit-linked funds.

What is the minimum and maximum policy term under the plan?
The minimum policy term is 15 years for entry age upto 60 years and 10 years for entry age above 60 years. The maximum policy term is 30 years, under this plan.

What is the Premium payment term under the plan?
The premium paying term is 5 years less than the Policy term chosen.
E.g. Policy term chosen 15 years - The customer will be required to pay premium for 10 years.

What is the minimum and maximum limited premium, under the plan?
The minimum limited premium under this plan is ₹ 45,000 per annum under annual mode, with no maximum limit on premium. Other modes available are half yearly, quarterly and monthly modes.

What is the minimum and maximum sum assured under the plan?
Depending on the entry age, the limits are as follows:
- Sum Assured limits are in the range of - 7 to 20 times the Annualised premium
- Top-Up: 110% to 125% of the top-up premium, subject to age at the time of payment of top-up

Who can be insured?
An individual who is 7 years to 62 years of age can be insured under this plan.

What happens on the death of Life Assured
Sum Assured under base plan and top up, plus, Fund Value under base plan and top up at the date of intimation of death is payable to nominee.
What happens on Maturity?
On survival up to maturity, total fund value is payable.

What are the charges applicable under the plan?
The charges applicable under the plan are as follows:

<table>
<thead>
<tr>
<th>Allocation Charge:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Policy Year</td>
<td>Allocation charge as a percentage of premium</td>
</tr>
<tr>
<td>1st year</td>
<td>8.25%</td>
</tr>
<tr>
<td>2nd - 10th year</td>
<td>5.50%</td>
</tr>
<tr>
<td>11th Year onwards</td>
<td>3.00%</td>
</tr>
<tr>
<td>Top-up Premium</td>
<td>2%</td>
</tr>
</tbody>
</table>

Fund Management Charges range from 1.25% to 1.35% per annum.
There is no Policy Administration Charges under the basic policy. However, under settlement option, ₹ 40 is deducted per month.
Mortality charge will vary depending on: the amount of life insurance cover; the attained age of life assured; the occupation of the life assured; and the health of the life assured.
Service Tax, will be levied on the allocation charge, policy administration charge, fund management charge, mortality charge, switching charge, miscellaneous charge on STP option, and rider premium, if any, at the applicable rate as declared by the Government from time to time.

What are the additional benefits available?
- Flexibility to Top up to increase investment component. Payment of top-ups would result in an increase in sum assured by 125% of Top up premium if the age at payment of top premium is less than 45 years, and 110% of Top up premium if the age at payment of top premium is 45 years or more. However, the total top-up premiums at all times should not exceed 25% of the total limited premium paid till that time
- 52 free switches available under the plan during any policy year.
- Partial Withdrawal & Surrender allowed after completing five years from the date of commencement of policy.
- Free of cost Premium Redirection to build your investment strategy with future premium into fund options based on your risk capacity
- Systematic Transfer Plan with varied equity fund options to take advantage of rupee cost averaging and playing safe with your investment.
- Plan your maturity proceeds with Settlement Option and receive maturity proceeds in periodic instalments within a maximum of 5 years from the date of maturity. The "Life Balanced Fund" is available for settlement option only.
- Exchange Option for policy holder to transfer policy benefits (surrender, maturity etc.) either fully or partially to another plan wherein exchange option is available.
- Loan available under the base plan shall not exceed 40% of the surrender value. Also the loan option will be available after completion of two policy anniversaries provided the policy is in force.

When does risk commence under the plan?
The risk commences immediately after the issuance of the policy.

Investment Option
Get the power of eight fund options to plan your investment & balance your risk appetite:
Life Corporate Bond Fund 1, Life Money Market Fund 1, Life Gilt Fund 1, Life Equity Fund 3, Life Infrastructure Fund 2, Life Energy Fund 2, Life Midcap Fund 2, Life Pure Equity Fund 2

What are the tax benefits available under this plan?
Tax benefits u/s 80C, 80D & 10(10D) of the Income Tax Act, 1961, Subject to conditions.

Reliance Life Insurance Company Limited (Reg. No. 121)
Registered Office: H Block, 1st Floor, Dhirubhai Ambani Knowledge City, Navi Mumbai, Maharashtra 400 710, India
Customer Care Number: 1800 300 08181 & 3033 8181
Email: rle@customerservice@relianceada.com Website: www.reliancelife.com

For more details on terms and conditions please read sales brochure carefully before concluding a sale.