Claimant Questionnaire

Policy No
Date D D M M Y Y Y Y

Name of the Life Assured FIRST LAST
Claimant Contact No
Correspondence Address/ Usual place of residence FLAT NO. BUILDING
ROAD NAME/NO. LANDMARK 1
DISTRICT/TALUKA LANDMARK 2
CITY/VILLAGE STATE Pincode
STD ISD Code LANDLINE MOBILE EMAIL ADDRESS
Cause of Death
Date of Death D D M M Y Y Y Y Date of Intimation D D M M Y Y Y Y
Were you aware of the policy being taken by Mr FIRST LAST
from our company prior to the unfortunate death of the Life Assured? ☐ Yes ☐ No
Have you ever contacted or intimated the advisor/any other Reliance Life Insurance official/branch regarding unfortunate demise of the Life Assured. ☐ Yes ☐ No
If yes, please share the following details
Name of the person contacted FIRST LAST
Date contacted D D M M Y Y Y Y
Advisor/Reliance Life Insurance official/Name of Branch
Date contacted D D M M Y Y Y Y
What was the advice given by the concerned person regarding the Claim settlement process?

Were you satisfied with the services/advice provided by the Reliance Life official/advisor? ☐ Yes ☐ No
Were you given any document to fill in by any Reliance Life Insurance Company employee? ☐ Yes ☐ No
If yes, which documents?

Who provided these documents?

What was the reason for the delay in intimating the claim to us.

Name of the Claimant FIRST LAST

Signature of the Claimant

Reliance Nippon Life Insurance Company Limited. IRDAI Registration No: 121. Registered Office: Reliance Centre, 5th floor, Off Western Express Highway, Santacruz East, Mumbai, Mumbai-City District, Maharashtra-400055. For more information or any grievance, 1. Call us between 9am to 6pm, Monday to Saturday on our Toll Free Number 1800 102 1010 or 2. Visit us at www.reliancenipponlife.com or 3. Email us at: rnlife.customerservice@relianceada.com. Trade logo displayed above belongs to Anil Dhirubhai Ambani Ventures Private Limited & Nippon Life Insurance Company and used by Reliance Nippon Life Insurance Company Limited under license.

Beware of Spurious / Fraud Phone calls: IRDAI is not involved in activities like selling insurance policies, announcing bonus or investment of premiums. Public receiving such phone calls are requested to lodge a police complaint.

CIN: U66010MH2001PLC167089
Customer Feedback form/version 2/June2020