

FOR BRANCH USE ONLY (Please Tick Off)

- Customer personally visited the branch Check, any loan taken from the policy (Only for Traditional Plans) (Yes/No)
- Self attested customer identity proof verified with original and stamped as original seen and verified
- Personalised cancelled cheque leaf or non personalised cheque leaf. Bank statement (with transactions preceding 3 months) Bank authorisation
- Surrender Charges informed to the Customer. From Life Asia Signature Proof Attached
- Given Account No matches with Account No in the attached Cancelled Cheque/Bank Statement
- Request Time Stamp Affixed Check, if Policy is assigned or Not (Yes/No) If customer is non residential Indian: Tax residency certificate Form 10F
- original Policy Document

Name & Sign of CCE

Branch Stamp & Date

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Customer Acknowledgement

Policy No.:

SR No:

Date

In Case of Surrender

1. Gross Surrender Value (Indicative): _____
2. Surrender Charges (Including taxes as applicable) : _____
3. Net Surrender Value (Indicative): _____

Name & Sign of CCE

Branch Stamp & Date

Kindly note that you can check the status of your Service request any time at <https://customer.reliancenipponlife.com/customer/> or call our toll free number 1800-102-1010 between 9 am to 6 pm, Monday to Saturday

Please note that w.e.f 01.09.2019 is TDS rates revised, as per Section 194DA under Finance (No.2) Act, 2019, 5% TDS on receipt of PAN or 20% TDS on non-receipt of PAN is applicable if the sum payable in financial year Rs 1,00,000 and above which is not falling under Section 10(10D) of the Income Tax Act . In case of Non-Resident, TDS is applicable as per Section 195. Additionally, as per provision of Section 139AA if the PAN is not linked to Aadhar by 30th Jun 21, PAN will become inoperative and hence Company would be liable to deduct TDS at the rate of 20%. To avoid higher TDS deduction, we request you to kindly visit www.incometaxindiaefiling.gov.in to link your PAN with Aadhaar. Please note, TDS once deducted cannot be refunded by the insurer under any circumstances. Please consult your tax advisor. Tax benefit is subject to changes in tax laws. . T&C Apply

Reliance Nippon Life Insurance Company Limited. IRDAI Registration No. 121. Registered & Corporate Office: Unit Nos. 401B, 402, 403 & 404, 4th Floor, Inspire-BKC, G Block, BKC Main Road, Bandra Kurla Complex, Bandra East, Mumbai - 400051. India. T +91 22 6896 5000. For more information or any grievance, 1. Call us between 9 am to 6 pm, Monday to Saturday (except public holidays) on our Toll-Free Number - 1800 102 1010 or 2. Visit us at www.reliancenipponlife.com 3. Email us at: rnlife.customerservice@relianceada.com. 4. Chat with us on our WhatsApp number (+91) 7208852700. Trade logo displayed above belongs to Anil Dhirubhai Ambani Ventures Private Limited & Nippon Life Insurance Company and used by Reliance Nippon Life Insurance Company Limited under license.

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