

For all Reliance Nippon Life Insurance policy holders and their nominees affected by train accident that occurred in Odisha, we have setup a dedicated claims helpdesk. Here are the details of the concerned person:

**Mr. Pritesh Khandelwal**

**Contact details: 022- 41302811**

**Email id – [rnlife.claims@relianceada.com](mailto:rnlife.claims@relianceada.com)**

**Toll free no. – 1800 102 3330**

\* Relaxation in requirement for death certificate for Balasore train accident:

**“In lieu of registered death certificates, list of casualties published by railway authorities, police or any state or central government authorities will be accepted as proof of death.”**

**You can also register you claim by following process -**

Submit the required documents at your nearest RNLIC Branch office. Our branch executives will be available to assist you through the process. To locate your nearest branch, click here -

<https://www.reliancenipponlife.com/find-a-branch-near-you>

Alternatively, you can send the documents via courier to - The Claims Department, Reliance Nippon Life Insurance Limited, Office no. 701 & 702, 7th floor, Silver Metropolis, Off Western Express Highway, Goregaon East, Mumbai – 400063.