

List of Insurance Ombudsman Offices

Location	Address	Email	Jurisdiction
AHMEDABAD	Jeevan Prakash, 6th Floor, Near S.V. College, Relief Road, Tilak Marg, Ahmedabad, Gujarat - 380 001.	Tel.: 079 - 25501201/02 Email: oio.ahmedabad@cioins.co.in	Gujarat, Dadra & Nagar Haveli, Daman and Diu.
BENGALURU	Jeevan Soudha Building,PID No. 57-27-N-19, Ground Floor, 19/19, 24th Main Road, JP Nagar, 1st Phase, Bengaluru – 560 078.	Tel.: 080 - 26652048/49 Email: oio.bengaluru@cioins.co.in	Karnataka.
BHOPAL	LIC of India Zonal Office Building, 1st Floor, South Wing, Jeevan Shikha, Opp. Gayatri Mandir, 60-B, Hoshangabad Road, Bhopal - 462 011	Tel.: 0755 - 2769201/202/203/200 Email: oio.bhopal@cioins.co.in	Madhya Pradesh, Chhattisgarh.
BHUBANESWAR	62, Forest Park, Bhubaneswar – 751 009.	Tel.: 0674 - 2596461/ 2596455 / 2596429/ 2596003 Email: oio.bhubaneswar@cioins.co.in	Odisha.
CHANDIGARH	Jeevan Deep, Ground Floor, LIC of India Building, SCO 20-27, Sector-17-A, Chandigarh - 160017	Tel.: 0172 - 2706468/ 2773101/ 2990938/ 2706196/ 2707468/ 2772101/ 2990942 Email: oio.chandigarh@cioins.co.in	Punjab, Haryana (excluding Gurugram, Faridabad, Sonapat and Bahadurgarh), Himachal Pradesh, Union Territories of Jammu & Kashmir, Ladakh & Chandigarh.
CHENNAI	Fatima Akhtar Court, 4th Floor, 453 (old 312), Anna Salai, Teynampet, Chennai – 600 018.	Tel.: 044 - 24333668 / 24333678 Email: oio.chennai@cioins.co.in	Tamil Nadu, Puducherry Town and Karaikal (which are part of Puducherry).
DELHI	2/2 A, 1st Flilor, Universal Insurance Building, Asaf Ali Road, New Delhi – 110 002.	Tel.: 011 - 46013992 Email: oio.delhi@cioins.co.in	Delhi & following Districts of Haryana - Gurugram, Faridabad, Sonapat & Bahadurgarh.
GUWAHATI	Jeevan Nivesh Bldg., 5th Floor, Nr. Panbazar, S.S. Road, Guwahati – 781 001	Tel.: 0361 - 2632204 / 2632205 / 2631307 / 2732937 Email: oio.guwahati@cioins.co.in	Assam, Meghalaya, Manipur, Mizoram, Arunachal Pradesh, Nagaland and Tripura.
HYDERABAD	6-2-46, 1st floor, Moin Court, Lane Opp. Hyundai Showroom, A. C. Guards, Lakdi-Ka-Pool, Hyderabad - 500 004.	Tel.: 040 - 23376991 / 23312122 / 23376599 / 23328709 / 23325325 Email: oio.hyderabad@cioins.co.in	Andhra Pradesh, Telangana, Yanam and part of Union Territory of Puducherry.
JAIPUR	Jeevan Nidhi – II Bldg., Ground Floor, Bhawani Singh Road, Ambedkar Circle, Jaipur - 302 005.	Tel.: 0141- 2740363 Email: oio.jaipur@cioins.co.in	Rajasthan.
KOCHI	10th Floor, LIC Building, Jeevan Prakasj, Opp. Maharaj College Ground, M.G. Road, Ernakulam, Kochi - 682 011.	Tel.: 0484 - 2358759 / 2358734 / 2358336 Email: oio.ernakulam@cioins.co.in	Kerala, Lakshadweep, Mahe-a part of Union Territory of Puducherry.
KOLKATA	7th Floor, Hindustan Bldg. (Annex) 4, C.R. Avenue, Kolkata - 700 072.	Tel.: 033 - 22124339 / 22124341 Email: oio.kolkata@cioins.co.in	West Bengal, Sikkim, Andaman & Nicobar Islands.
LUCKNOW	Jeevan Bhawan, Phase-II, 6th Floor, Nawal Kishore Road, Hazratganj, Lucknow - 226 001.	Tel.: 0522 - 4002082 Email: oio.lucknow@cioins.co.in	Districts of Uttar Pradesh : Lalitpur, Jhansi, Mahoba, Hamirpur, Banda, Chitrakoot, Allahabad, Mirzapur, Sonbhadra, Fatehpur, Pratapgarh, Jaunpur,Varanasi, Gazipur, Jalaun, Kanpur, Lucknow, Unnao, Sitapur, Lakhimpur, Bahraich, Barabanki, Raebareli, Sravasti, Gonda, Faizabad, Amethi, Kaushambi, Balrampur, Basti, Ambedkarnagar, Sultanpur, Maharajgang, Santkabirnagar, Azamgarh, Kushinagar, Gorkhpur, Deoria, Mau, Ghazipur, Chandauli, Ballia, Sidharathnagar.
MUMBAI	3rd Floor, Jeevan Seva Annexe, S. V. Road, Santacruz (West), Mumbai - 400 054.	Tel.: 022 - 69038800 / 69038827 / 29 / 31 /32 / 33 Email: oio.mumbai@cioins.co.in	List of wards under Mumbai Metropolitan Region excluding wards in Mumbai – i.e M/E, M/W, N , S and T covered under Thane Ombudsman.
NOIDA	Bhagwan Sahai Palace, 4th Floor, Main Road, Naya Bans, Sector 15, Distt: G.B. Nagar, Uttar Pradesh, Noida-201301	Tel.: 0120-2514252 / 2514253 / 4027589 Email: oio.noida@cioins.co.in	State of Uttarakhand and the following Districts of Uttar Pradesh: Agra, Aligarh, Bagpat, Bareilly, Bijnor, Budaun, Bulandshihar, Etah, Kannauj, Mainpuri, Mathura, Meerut, Moradabad, Muzaffarnagar, Oraiyya, Pilibhit, Etawah, Farrukhabad, Firozbad, Gautam Buddh nagar, Ghaziabad, Hardoi, Shahjahanpur, Hapur, Shamlil, Rampur, Kashganj, Sambhal, Amroha, Hathras, Kanshiramnagar, Saharanpur.
PATNA	2nd Floor, Lalit Bhawan, Bailey Road, Patna 800 001.	Tel.: 0612-2547067 / 68 Email: oio.patna@cioins.co.in	Bihar, Jharkhand.
PUNE	3rd floor, Jeevan Darshan - LIC of India Bldg., N.C. Kelkar Road, Narayan Peth, Pune – 411 030.	Tel.: 020-24471175 Email: oio.pune@cioins.co.in	State of Goa and State of Maharashtra excluding areas of Navi Mumbai, Thane district,Palghar District, Raigad district & Mumbai Metropolitan Region
THANE	2nd Floor, Jeevan Chintamani Building, Vasantrao Naik Mahamarg, Thane (West), Thane - 400604	Tel.: 022-20812868 / 69 Email: oio.thane@cioins.co.in	Area of Navi Mumbai, Thane District, Raigad District, Palghar District and wards of Mumbai, M/East, M/West, N, S and T.
Note: - For list of wards for Mumbai and Thane Ombudsman location, kindly refer the details updated on the following link of Council for Insurance Ombudsmen - https://www.cioins.co.in/Ombudsman			